An Overview of Advanced Certification for Perinatal Care

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The Joint Commission
Helping Health Care Organizations Help Patients

Advanced Certification for Perinatal Care

What three important points to leave with today?
1. Certification raises the bar
2. Certification is attainable
3. Certification is a shared & continuous process
Eligibility for Perinatal Care: Key Points
- Joint Commission accredited hospitals
- Focuses on care of the uncomplicated mother and newborn
- Patient-centered care that starts with prenatal care through postpartum care
- Provides direct care or stabilizes and safely transfers mothers and/or newborns who require care beyond the scope of services

Eligibility for Palliative Care: Key Points
- Integrates evidence-based, published clinical practice guidelines (CPGs) in the care being delivered
- Uses Perinatal Care core measure set for quality improvement processes
**Certification vs. Accreditation**

- **Certification Reviews**
  - Product or service-specific evaluation of care and outcomes

- **Accreditation Surveys**
  - Organization-wide evaluation of care processes and functions

**What’s Different about Certification?**

- Reviews are service-based, focused on quality, safety, and outcomes of improving clinical care
- Eligibility criteria
- Voluntary—not an add-on to accreditation
  - Accreditation, in accreditation eligible organizations, is a pre-requisite to certification
  - Separate and distinct decision and award
- 2-year cycle
- Required 12-month intracycle event
- Separate cadre of reviewers

**Current Statistics for Adv. Perinatal Care Program**

- Six (6) certified programs as of 10/29/15
  - Moses Taylor Hospital, Scranton, PA
  - NYU Hospitals Center, New York, NY
  - Valley Health System, Ridgewood, NJ
  - Mercy San Juan Medical Center, Carmichael, CA
  - Dignity Health, Phoenix, AZ
  - Brookwood Medical Center, Birmingham, AL
- Have 12 applications in progress
Raising the Bar

Process
CPGs

Quality & Safety of Care for Patients in the Perinatal Care Program

Outcomes
PNC core measures

Structure
PNC Standards

Clinical Practice Guidelines
Raising the Bar

- American College of Obstetrics and Gynecology
- American Academy of Pediatrics (AAP)
- Association of Women’s Health, Obstetrics and Neonatal Nurses (AWHONN)
- Toward improving the Outcome of Pregnancy III (March of Dimes) (TIOP III)

Structure:
Is Attainable & Shared Process

Certification
Participation Requirements

Performance Measurement and Improvement

Program Management

Information Management

Provision of Care
Selected Standards & Elements of Performance (EPs)

- Defined leadership roles and responsibilities
- Identified interdisciplinary team with written responsibilities for team members
- Clinical Practice Guidelines (CPGs) / Evidence-Based Medicine that is published are used to guide clinical care
- Minimizing patient risks

Selected Standards & Elements of Performance (con’t)

- Promote collaborative environment including moms and families with decision making
- Maintenance of emergency equipment supplies and medications
- Tailors program to meet the moms, newborns, and families needs and values
- Coordination of care

Selected Standards & Elements of Performance (con’t)

- Maintain confidentiality of patient information
- Maintain quality and integrity of data
- Maintain complete and accurate medical records protecting privacy & security
Selected Standards & Elements of Performance (con’t)

- Address patient transfer process
- Organized, comprehensive approach to performance improvement including:
  - Collect data
  - Analyze data
  - Implement performance improvement plans
  - Repeat process

Attentive to the Detail

Outcome: Continuous Process

- Perinatal Care core measure set:
  - Elective Delivery
  - Caesarean Section
  - Antenatal Steroids
  - Health Care-Associated Bloodstream Infections in Newborns
  - Exclusive breast milk feeding

Note: With the update to the Perinatal Core Measure set, measure 05A is not required for certification.
Outcome: Continuous Process

- At least four months of data at the time of the on-site review
- Monthly data collection with required quarterly data submission through CMIP

Preparation Tips

- Review the Perinatal Care standards – E-dition
  2015 Perinatal Care standards manual is available
  - Free 90-day trial of the standards manual by registering at: http://www.jointcommission.org/certification/perinatal_care_certification.aspx
  - Purchase E-dition from Joint Commission Resources
- Perform a gap analysis – where is your program now versus the standards, CPGs and expectations?
- Conduct a mock certification review. Document areas of potential compliance or noncompliance.

Preparation Tips (con't)

- Develop preparation action plans from the results of the gap analysis and mock review.
- Determine your certification timeline
- Submit your electronic application (e-app) 3 to 4 months before the requested review date.
Preparation Tips (con’t)

- Contact the Standards Interpretation Group (SIG):
  630-792-5900
  http://www.jointcommission.org/standards_information/standards_online_question_form.aspx

- Submit performance measure questions to:
  http://manual.jointcommission.org

- Download Specification Manual

Timeline in Months

Submit E-Application

Org. receives notice of review date (for initial review of program)

-5 -4 -3 -2 -1 0

Review Scheduled

Onsite Review

The On-Site Certification Review

- Opening Conference & Orientation to the Program
- Individual Tracer Activities
- Data Use System Tracer (performance improvement)
- Competency & Credentialing Process
- Issue Resolution & Report Preparation
- Exit Conference
- Copy of the Review Process Guide available
Challenges

- Identify current challenges
- Implementing the Clinical Practice Guidelines consistently
- Gathering patient perception of care/satisfaction

Identify and keep working on the Challenges

Persistence pays off
Benefits of Certification

- Improves and validates quality of patient care
- Provides an objective assessment of clinical excellence
- Builds treatment tailored to meet moms, babies and families needs
- Creates a loyal, cohesive clinical team
- Facilitates Marketing

Advertise Your Achievement

Questions?

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