



23rd Annual NICU Leadership Forum Engaging and Empowering Staff: Creating a Culture of Excellence

April 28 – May 2, 2019
The Wigwam, Litchfield Park, AZ

CONFERENCE AGENDA

Sunday, April 28

8:30 am – 4:30 pm	<p>Pre-Conference: New Leader Bootcamp <i>Jodi Coombs, MBA, BSN, RN, Senior Vice President for the Floating Hospital for Children and Women's Health at Tufts Medical Center, Boston, MA</i> <i>Joan Rikli, MBA, MSN, RN, CPNP-PC, NE-BC, Director, NICU and Pediatric Services, Helen DeVos Children's Hospital and President, National Association of Neonatal Nurses, Grand Rapids, MI</i></p>
8:30 am – 12:00 pm	<p>Pre-Conference: Cultivating a Healthy Workforce by Eliminating Disruptive Behaviors: Strategies for Leaders <i>Renee Thompson, DNP, RN, CMSRN, CSP, CEO & Founder, The Healthy Workforce Institute, Pittsburgh, PA</i></p>
1:00 pm – 4:30 pm	<p>Pre-Conference: Discover Your Strengths: Lead with Authenticity <i>Meghan Chun, MDiv, MBA, Senior Consultant, Learning & Development, BJC HealthCare and Meghan Chun Coaching & Consulting, St. Louis, MO</i></p>
6:00 pm – 7:00 pm	First Time Attendee Toast and Welcome
7:00 pm – 9:00 pm	Opening Reception: Hosted by Prolacta Bioscience

Monday, April 29

7:00 am – 8:00 am	Breakfast
8:00 am – 8:15 am	Welcome and Introductions
8:15 am – 10:15 am	<p>Keynote Address: Engagement – It's Not Just a Proposal: Taking Action to Cultivate Exceptional Experiences <i>Diane Rogers, ACC, CPXP, President, Contagious Change, LLC, Mesa, AZ</i></p>
10:15 am – 10:30 am	Break
10:30 am – 12:15 pm	<p>Igniting Your Passion for Excellence <i>Lynn Gallagher-Ford, PhD, RN, NE-BC, DPFNAP, FAAN, Senior Director; Helene Fuld National Institute for Evidence-based Practice, The Ohio State University</i> Sponsored by Abbott Nutrition</p>
12:15 pm – 1:15 pm	Luncheon
1:15 pm – 2:15 pm	<p>Unit Council in a Box <i>Lacey Lisner, MSN, MBA, RN, NE-BC, Magnet Program Director, New York-Presbyterian Hospital/Morgan Stanley Children's Hospital, New York, NY</i></p>

Mon, April 29 (cont)

- 2:15 pm – 2:30 pm Platinum Sponsor Presentation: Prolacta Bioscience
- 2:30 pm – 2:45 pm Break
- 2:45 pm – 3:45 pm Leveraging the “Human” in “Human Resources”: Working Together with HR to Enhance Nurse Leader Engagement and Competencies
Joan Halpern, MS, NNP, RNC-NIC, Vice President and Chief Nursing Officer, New York-Presbyterian Hospital, New York, NY
Aaron Kranich, Esq., Vice President of Human Resources, New York-Presbyterian Brooklyn Methodist Hospital, Brooklyn, NY
- 3:45 pm – 4:15 pm Speed Round Overviews of the Track Day Presentations
Track Day Faculty
- 4:15 pm – 6:30 pm Drinks in the Exhibit Hall
- 6:30 pm – 7:30 pm Dinner Symposium: Hosted by Pampers/Procter & Gamble (optional)
- 7:30 pm – 12:00 am Dessert Reception: Hosted by Dandle•LION Medical

Tuesday, April 30

- 7:00 am – 8:15 am Breakfast in the Exhibit Hall
- 8:15 am – 9:30 am Patient Experience: The Strategic Heart of Healthcare
Stacy Palmer, CPXP, Senior Vice President, The Beryl Institute, Dallas, TX
Lori Gunther, MS, CPXP, Chief Executive Officer & Partner, Synova Associates LLC, Suwanee, GA
- 9:30 am – 9:45 am Gold Sponsor Presentation: Aspect Imaging
- 9:45 am – 10:00 am March of Dimes Excellence in NICU Leadership Award
- 10:00 am – 10:15 am Break
- 10:15 am – 11:30 am Roundtable on Best Practices for Staff Engagement
Facilitator: David Haggard, DNP, RN, NNP-BC, NEA-BC, C-NPT, NNP Team Leader, Children's Health System of Texas, Dallas, TX
Panelists: Micki Arrizola, MBA, BSN, RN, Director, Ann & Robert H. Lurie Children's Hospital of Chicago, Chicago, IL
Stephanie Abbu, DNP, RN, CNML, Clinical Business Coordinator Neonatal Services, Monroe Carell Jr. Children's Hospital at Vanderbilt, Nashville, TN
Angela Hawthorne, MS, RNC-NIC, CPN, NICU Clinical Nurse Expert, Children's Healthcare of Atlanta, Atlanta, GA
Luann Jones, DNP, APRN, NNP-BC, NE-BC, Neonatal Services Nursing Director, Arkansas Children's Hospital, Little Rock, AR
Francesca M. Leo, BSN, RNC-NIC, Clinical Nurse Manager, Morgan Stanley's Children's Hospital of New York, NY
- 11:30 am – 12:45 pm Exhibit Hall with Major Drawing
- 12:45 pm – 3:45 pm Facilitated Networking Specialty Lunch Groups
Small groups of attendees, facilitated by a faculty member, will have an opportunity to discuss leadership and clinical topics suggested by the group.
- 3:45 pm – 6:30 pm Free Time
- 6:30 pm – 12:00 am Dinner and Entertainment: “80’s Prom”

Wednesday, May 1

7:30 am – 8:30 am

Breakfast Symposium: Hosted by Prolacta Bioscience (optional)

8:30 am – 9:30 am

CONCURRENT SESSIONS:

Track 1: Put on Your Own Oxygen Mask First: Improving Joy at Work

Cindi Acree, DNP, NNP-BC, CPEC, Advance Practice Nurse, Cincinnati Children's Hospital Medical Center, Cincinnati, OH

Track 2: How We Treat Each Other Matters: Addressing Incivility to Improve Teamwork and Create a More Supportive Culture in the NICU

Lori Chudnofsky, MN, RN, NEA-BC, Director, NICU, Seattle Children's Hospital, Seattle, WA

Track 3: Small Patients = Big Impact: LOS Improvement in the NICU

Stephanie Abbu, DNP, RN, CNML, Clinical Business Coordinator Neonatal Services, Monroe Carell Jr. Children's Hospital at Vanderbilt, Nashville, TN

Track 4: Lessons to a New Leader

Francesca M. Leo, BSN, RNC-NIC, Clinical Nurse Manager, Morgan Stanley's Children's Hospital of New York, NY

Anna Werner, MBA, BSN, RN, NICU and Pediatrics Manager, Kootenai Health, Coeur d'Alene, ID

9:30 am – 10:00 am

CONCURRENT SESSIONS

Track 1: Letting Go: Engaging and Empowering Staff

Megan Elliott, BSN, RNC-NIC, Nurse Manager, NICU, Atrium Health Levine Children's Hospital, Charlotte, NC

Track 2: Striving for Success: Making Patient Experience a Priority

Tanya Williams, MSN, RN, NE-BC, Director of Nursing, Newborn Center & Vascular Access, Texas Children's Hospital, Houston, TX

Stacie Wallace, MBA, BSN, RN, Patient Care Manager, Texas Children's Hospital, Houston, TX

Track 3: How Nursing Intensity Impacts Early CPAP Delivery in the NICU

Rebecca Schiff, MBA, BSN, RN, Assistant Director of Nursing NICU IV, Texas Children's Hospital, Houston, TX

Kellie Kainer, MSN, RNC, Assistant Clinical Director PFW NICU, Texas Children's Hospital, Houston, TX

Track 4: Measure It & Treasure It: Using Data to Create Impact with Your Staff

Kara Gilardi, MPH, CPXP, Regional Director NICU Family Support, March of Dimes, Chicago, IL

10:00 am – 10:30 am

CONCURRENT SESSIONS

Track 1: Expect the Unexpected: Partnering with Parents to Design the Future

Jennifer Deeney, RN, BsC, PGD, MSc, Head of Neonatal Nursing and Operations, Liverpool Women's NHS Foundation Trust, Liverpool, England

Track 2: Revolutionizing the Support of NICU Families

Rhonda Reed, BSN, RNC-NIC, Director of NICU and Neonatal Transport Team, St. Davids Medical Center, Austin, TX

Kelli Kelley, CEO & Founder, Hand to Hold, Austin, TX

Track 3: Keeping Moms and Babies Together

Janet Wirt, MSN, RNC-NIC, Supervisor, Rady Children's Hospital at Scripps La Jolla, La Jolla, CA

Track 4: Find the "I" in Team: Self-Care Tips for New Leaders

Luann Jones, DNP, APRN, NNP-BC, NE-BC, Neonatal Services Nursing Director, Arkansas Children's Hospital, Little Rock, AR

Wed, May 1 (cont)

- 10:30 am – 11:00 am

CONCURRENT SESSIONS

Track 1: Seniority Stepping Stones: Experience Counts

Karen Merritt, MSN, RN, CPN, CNML, Neonatal Nurse Manager, Children's Hospital Prisma Health-Upstate, Prisma Health Greenville Memorial Hospital, Greenville, SC

Track 2: Overcoming the Challenges Around Work Stoppage and Employee Engagement

Joy Delisle, MSN, RN, CCRN, Professional Development Director, Floating Hospital for Children at Tufts Medical Center, Boston, MA

Track 3: NICU Golden Hour: One Piece of the Elephant at a Time

Meghan Foster, MSN, RN-NIC, NICU Manager, Avera McKennan Hospital and University Health Center, Sioux Falls, SD

Lisa Jorgenson, MSN, CNP, NNP-BC, Neonatal Nurse Practitioner, Avera McKennan Hospital and University Health Center, Sioux Falls, SD

Track 4: A Better Bedside Partnership: Re-evaluating the Nurse and Medical Resident Relationship

*Heidi Thompson, MSN, RN, Patient Care Manager NICU, Texas Children's Hospital, Houston, TX
Kellie Kainer, MSN, RNC, Assistant Clinical Director PFW NICU, Texas Children's Hospital, Houston, TX*

11:00 am – 12:15 pm

Poster Session: Sponsored by National Association of Neonatal Nurses

12:15 pm – 12:45 pm

CONCURRENT SESSIONS

Track 1: The Proof is in the Huddle: Improving Discharge Readiness and Team Engagement through Daily Visual Management

Rachel Nauman, MSN, RN, NEA-BC, Nurse Manager, NICU, University of Virginia Children's Hospital, Charlottesville, VA

Track 2: The Impact of Nursing Certification on Turnover and Vacancy Rates in the NICU

Candice Hamilton-Palmer, MSN, RN, RNC-NIC, Clinical Educator, Arkansas Children's Hospital, Little Rock, AR

Track 3: Its All in the Eyes: An Innovative Model for ROP Screening in Rural and Underserved Areas

Courtney Ehlers, MSN, CPN, Director, Women's and Children's Services, Avera McKennan Hospital and University Health Center, Sioux Falls, SD

Track 4: Mini-presentations

2018-2019 Emerging Leader Fellows

12:45 pm – 1:15 pm

CONCURRENT SESSIONS

Track 1: Implementing a Family Centered Care Program for Infants with NAS Using the Eat, Sleep, Console Approach

Lisa Grisham, MSN, NNP-BC, Neonatal Nurse Practitioner Supervisor, Banner University Medical Center Tucson, Tucson, AZ

Track 2: MyNICU: Be a Part of the Team. A Quality Improvement Initiative Using Online Technology to Connect NICU Families to their Baby

Sarah Evjy, BSN, RN, Beth Israel Deaconess Medical Center, Boston, MA

Track 3: Beyond the Bundle: Reducing Neonatal Line Infections

Melinda Walker, MSN, RNC-NIC, Clinical RN Team Leader and CLABSI Prevention RN, Arkansas Children's Hospital, Little Rock, AR

Track 4: Mini-presentations

2018-2019 Emerging Leader Fellows

1:15 pm

Afternoon off / Optional trip to Sedona (registration and fee required)

Thursday, May 2

7:00 am – 7:45 am	Breakfast
7:45 am – 8:15 am	Professional Education Partners Presentations: Abbott Nutrition Health Institute and National Association of Neonatal Nurses
8:15 am – 9:15 am	The Road Less Traveled: Don't Be Afraid to Take It <i>Pattie Bondurant, DNP, RN, Chief Transformation & Quality Officer, Co-founder, TransForm Healthcare Consulting, LLC, Cincinnati, OH</i> Sponsored by BEB Organic, a Best Ever Baby family brand
9:15 am – 9:30 am	Presentation of Spirit Award/Rising Star Award/Committee Thank Yous
9:30 am – 9:45 am	Break
9:45 am – 10:15 am	2018 – 2019 Emerging Leader Fellowship Graduation
10:15 am - 11:30 am	Endnote Address: Creating the Space: How to Authentically Engage Your Teams <i>Meghan Chun, MDiv, MBA, Senior Consultant, Learning & Development, BJC HealthCare and Meghan Chun Coaching & Consulting, St. Louis, MO</i>
11:30 am – 12:00 pm	Wrap Up & Slide Show